

At Farmers Insurance Hawaii, we've been helping our Hawaii customers protect and prepare for the unexpected for 65 years. And during this challenging time, we continue our commitment to serve all our customers with aloha.

In an effort to provide additional financial relief to our customers, Farmers Hawaii is **providing a 15% reduction in May auto premiums**. Customers will receive this monthly premium credit automatically and will not need to take any action. This is an expansion of our previously announced Farmers® Cares initiatives of a 25% premium reduction in April, offering additional flexible payment plans and **pausing cancellations until May 22nd**.

If customers need additional assistance, please call the Farmers Hawaii Customer Care Team at 1-808-672-9569 during our operating hours (Monday – Friday 7AM-6PM HST & Saturday 7AM-2PM HST).

From everyone at Farmers Hawaii, we want to say mahalo for your business. We thank you for being a valued customer, and we are proud to serve you. Please stay safe and healthy!

As a reminder, Farmers Hawaii also provides the below online tools available for customers to help manage their auto insurance policy.

**File Claims remotely** – If you need to file a claim, you can do so online through [www.farmershawaii.com](http://www.farmershawaii.com) or by calling 1-808-544-3999.

**24x7 online self-service for managing your account** – [www.farmershawaii.com](http://www.farmershawaii.com) and our Mobile App equip you to handle many of your needs remotely. Should you need to access your ID card, review your policy documents, pay a bill or make policy changes you can do so using these self-service tools.

**Other payment options:**

- Over the phone: 1-888-437-3870
- Mail in a payment via USPS
- Visit a MoneyGram counter at all Longs and WalMart locations in the state of Hawaii. There is a \$1.99 fee for each transaction, and you must bring a valid I.D. and your policy number